PublicHealth
WELLINGTON-DUFFERIN-GUELPH
Stay Well.

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report	
Premise/facility under investigation (name and address)	**U Smile Dentistry** 328 Broadway, Orangeville ON L9W 4L7
Type of premise/facility: (E.g. clinic, personal services setting)	Dental Office
Date Board of Health became aware of IPAC lapse	July 16, 2020
Date of Initial Report posting	July 29, 2020
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	A complaint made by a member of the public
Summary Description of the IPAC Lapse	During the complaint inspection it was observed that the cleaning, disinfection and sterilization of medical devices on site did not follow Provincial Infectious Disease Advisory Committee (PIDAC) Best Practice Standards for medical device reprocessing and infection control in a clinical office setting.
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	Yes
If yes, was the issue referred to the regulatory college?	Reports were made to the Royal College of Dental Surgeons of Ontario
Were any corrective measures recommended and/or implemented?	The dental office is to ensure that: • Internal policies and procedures on infection control and medical device reprocessing are in place and followed. • Expired products are discarded. • One-way workflow is provided in a dedicated reprocessing area. • Medical device reprocessing and other general infection control practices will follow the IPAC best practice documents provided by the Provincial

	Infectious Diseases Advisory Committee (PIDAC) and Canadian Safety Association (CSA). • Records are kept documenting the quality assurance parameters required for sterilization including time, temperature, pressure, chemical and biological indicators. • Staff member(s) responsible for any or all steps in reprocessing must complete Public Health Ontario's (PHO) online learning in Reprocessing in Community Health Care Settings modules.
Please provide further details/steps	Staff responded to immediately implement IPAC practices as per current Provincial Infectious Disease Advisory Committee (PIDAC) guidelines for cleaning and reprocessing of medical equipment. Some recommendations for practice improvements are in progress and require time to implement. Staff are committed to ensuring these improvements are made.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	N/A
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	Marlene Jantzi
Title	Program Manager
E-mail address	Marlene.jantzi@wdgpublichealth.ca
Phone number	519-822-2715 ext. 5689
Final Report	
Date of Final Report posting:	February 4, 2021
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	
Brief description of corrective measures taken	• One-way workflow is provided in a dedicated reprocessing area. • Expired products have been discarded

	• Medical device reprocessing and other general infection control practices follow the IPAC best practice documents provided by the Provincial Infectious Diseases Advisory Committee (PIDAC) and Canadian Safety Association (CSA). • Records are kept documenting the quality assurance parameters required for sterilization including time, temperature, pressure, chemical and biological indicators. • Staff member(s) responsible for any or all steps in reprocessing have completed Public Health Ontario's (PHO) online learning in Reprocessing in Community Health Care Settings modules.
Date all corrective measures were confirmed to have been completed	January 20, 2021
Final Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	Recommendation for staff responsible for reprocessing to complete a formal training program/certification in medical device reprocessing. No Certified Medical Device Reprocessing Technician onsite.
If you have any further questions, please contact:	
Name	Marlene Jantzi
Title	Program Manager
Email address	Marlene.jantzi@wdgpublichealth.ca
Phone number	519-822-2715 ext. 5689