

COVID-19 Information Bulletin #52

Date issued: September 10, 2020

Purpose of bulletin: To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

Due to the evolving nature of the situation, further updates may be forthcoming. For more information visit www.wdgpUBLICHEALTH.ca.

Surveillance

- Information about cases in WDG can be found on [our website](#)
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about local assessment centres and testing criteria is available on [our website](#)

New and Updated Guidance Documents

- **New:** Government of Ontario's [Reopening Retirement Homes](#) (September 8) – effective September 15
- **Updated:** Ministry of Health's [Management of Cases and Contacts of COVID-19 in Ontario](#) (September 8)

IPAC Training

Public Health Ontario (PHO) has released a series of infection prevention and control (IPAC) educational resources for long term care (LTC) and retirement homes (RH) designed to strengthen IPAC practices.

The [COVID-19 IPAC Fundamentals Training](#) is available on PHO's website. The training is tailored to four specific audiences:

- Clinical staff (e.g., registered nurses, registered practical nurses, personal support workers, physicians, therapists and social workers)
- Non-clinical staff (e.g., environmental cleaning, dietary, maintenance, and administrative staff)
- Family/visitors and other caregivers (e.g., volunteers, faith leaders)
- Inspectors (e.g., public health inspectors, LTC and RH inspectors)

Wellington COVID-19 Assessment Centre

Please update your contact information for the [Wellington COVID-19 Assessment Centre](#), previously located in Mount Forest. The current location is: 235 Union Street East, Fergus ON
The entrance to the assessment centre is marked with signage.

Guidance Documents and Resources for Schools

The [school section](#) on the WDGPH website will continue to be updated with resources as they become available and are developed. Please be sure to bookmark the page, rather than save documents, to ensure you have the most up-to-date versions. Minor revisions are made as needed.

Recently added fact sheets for [teachers and staff](#):

- Additional Tips for Physical Distancing
- Additional Tips for Hand Hygiene
- Additional Tips for Cleaning and Disinfection

Announcements and Changes to Services

- On September 9, [the Prime Minister, Justin Trudeau](#) announced investments of up to nearly \$221 million in partnership with Canadian financial institutions to launch Canada's first-ever Black Entrepreneurship Program in order to assist with business recovery from the pandemic.
- On September 8, the [Government of Ontario](#) announced that it has gradually reopened all 24 provincial centres for apprenticeship and trade-related certifications, based on the advice of the Chief Medical Officer and provincial health authorities.
- On September 8, the [Government of Canada](#) announced that Canada Emergency Commercial Rent Assistance (CECRA) for small businesses will be extended by one month to help eligible small businesses pay rent for September.
- On September 8, the [Government of Canada](#) announced funding to Egale Canada to help respond to the increased demand for legal information for LGBTQ2 Canadians who have been disproportionately affected by the COVID-19 pandemic.

Ongoing COVID-19 Action

Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Anna Vanderlaan via email at anna.vanderlaan@wdgpublichealth.ca



COVID Alert App

The [Government of Ontario](#) is encouraging Ontarians to download [COVID Alert](#) on their smartphones. The free, nation-wide app notifies users of potential exposure to COVID-19. Users who test positive for COVID-19 will receive a one-time key from their health authority that they can enter in the app. When the key is entered, COVID Alert will notify other users who may have come in close contact with that person for at least 15 minutes in the past 14 days so they can contact their local public health authority for guidance.

The app uses strong measures to protect data and does not track a user's location or collect personally identifiable information. The Privacy Commissioners of Canada and Ontario were consulted on the development of COVID Alert to ensure the highest level of privacy for users.

COVID-19 Testing

Please go to an [assessment centre](#) to get tested. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the assessment centre** (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment. Be prepared for increased wait times at the assessment centres.

Check Your COVID-19 Test Results Online

The Ontario government has launched an online [COVID-19 Test Result Viewer](#). This offers fast and secure access to test results on your computer or mobile device. NOTE: **Online test results are only available to those with an Ontario photo (green) health card.**

If you receive a positive result via the online COVID-19 Test Result Viewer, you will have the option to report your information to Public Health through Contact +. Contact + is a voluntary, web-based service for positive results received via the COVID-19 Test Result Viewer. **It does not replace the call you get from Public Health.** Contact + allows you to confirm your contact details as well as review and answer the questions that Public Health will ask you, in advance of your call. You may add this information for up to 48 hours after your positive test result is reported. For more information about Contact + visit the [testing and results](#) page.

Face Coverings Required for Commercial Businesses in WDG

Dr. Nicola Mercer, Medical Officer of Health, has issued an order under Section 22 of the *Health Protection and Promotion Act*. What this means:

- A face covering is required for any customer, patron, employee or visitor when entering and while on the premises of any commercial establishment in the WDG region. The order will be in effect until rescinded.

For more details on the order and frequently asked questions, [visit our website](#) or contact our call centre at 519-822-2715 ext. 4020.

Individuals who may be exempted from this Order:

- Children under the age of two years.
- Children under the age of five years (either chronologically or developmentally) who refuse to wear a face covering and cannot be persuaded to do so by their caregiver.
- People whose ability to breathe is in any way inhibited by the face covering.
- People that have any other medical reason they cannot wear a face covering safely, such as, but not limited to, respiratory disease, cognitive difficulties or difficulties in hearing or processing information.

Learn more about the [wear and care of face coverings](#).



Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

Contact Information for Additional Support

WDGPH COVID-19 Call Centre

- **For health-related questions**, including symptoms, close contacts or travel:
 - Call 519-822-2715 ext. 7006
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
 - Call 519-822-2715 ext. 4020
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.

Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgppublichealth.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus