

COVID-19 Information Bulletin #41

Date issued: August 4, 2020

Purpose of bulletin: To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

Due to the evolving nature of the situation, further updates may be forthcoming.
For more information visit www.wdgpUBLICHEALTH.ca.

Surveillance

- Information about cases in WDG can be found on [our website](#)
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about local assessment centres and testing criteria is available on [our website](#)

New and Amended Guidance Documents and Directives

- **Updated:** Government of Ontario's [Guide to Re-opening Ontario's Schools](#) (August 2)
- **Updated:** WDGPH's [Guidance for Restaurants and Other Food Premises](#) (July 31)
- **Updated:** Ministry of Health's [Quick Reference Public Health Guidance on Testing and Clearance](#) (July 29) ***Includes recommendations for return to work in non-health care settings**

COVID Alert App

The [Government of Ontario](#) is encouraging Ontarians to download [COVID Alert](#) on their smartphones. The free, nation-wide app notifies users of potential exposure to COVID-19. Users who test positive for COVID-19 will receive a one-time key from their health authority that they can enter in the app. When the key is entered, COVID Alert will notify other users who may have come in close contact with that person for at least 15 minutes in the past 14 days so they can contact their local public health authority for guidance.

The app uses strong measures to protect data and does not track a user's location or collect personally identifiable information. The Privacy Commissioners of Canada and Ontario were consulted on the development of COVID Alert to ensure the highest level of privacy for users.

Additional Measures for Bars and Restaurants

The [Government of Ontario](#) has amended orders [O. Reg 364/20](#): Rules for Areas in Stage 3 and [O. Reg. 263/20](#): Rules for Areas in Stage 2, under the *Reopening Ontario (A Flexible*

Response to COVID-19) Act, 2020, implementing additional measures for restaurants, bars and other food or drink establishments as the province reopens. The measures include the following:

- All patrons will be required to be seated at all times, in both indoor and outdoor areas, with limited exceptions; and
- Bars and restaurants (and also tour boat operators) in Ontario will be required to keep client logs for a period of 30 days and to disclose the client logs to the medical officer of health or an inspector under the *Health Protection and Promotion Act* on request, which will support case and contact tracing.
- Complementary changes are being made in respect of existing provisions relating to tour operators and tour boat operators.

Announcements and Changes to Services

- On July 31, the [Government of Ontario](#) announced that the Canada Emergency Commercial Rent Assistance (CECRA) for small businesses is being extended by one month to help eligible small business pay rent for August.
- On July 31, the [Government of Ontario](#) announced that road testing for class G2 and all motorcycle licences will resume across the province.
- On July 31, the [Government of Canada](#) announced the gradual resumption of some passport services in Canada.
- On July 31, the [Government of Canada](#) announced additional support for temporary foreign workers to reduce the incidence and impact of COVID-19 outbreaks on farms.

Additional Resources

- PHAC's [Wash Your Hands to Reduce the Spread of COVID-19](#)
- **Updated:** PHO's [COVID-19 Preparedness and Prevention in Congregate Living Settings Checklist](#) (July 8)

Ongoing COVID-19 Action

COVID-19 Testing

Please go to an [Assessment Centre](#) to get tested. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the assessment centre** (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment. Be prepared for increased wait times at the assessment centres.

Check Your COVID-19 Test Results Online

The Ontario government has launched an online [COVID-19 Test Result Viewer](#). This offers fast and secure access to test results on your computer or mobile device. **NOTE: Online test results are only available to those with an Ontario photo (green) health card.**

If you receive a positive result via the online COVID-19 Test Result Viewer, you will have the option to report your information to Public Health through Contact +. Contact + is a voluntary, web-based service for positive results received via the COVID-19 Test Result Viewer. **It does not replace the call you get from Public Health.** Contact + allows you to confirm your contact details as well as review and answer the questions that Public Health will ask you, in advance of your call. You may add this information for up to 48 hours after your positive test result is reported. For more information about Contact +, visit our [Testing and Results](#) page.

Face Coverings Required for Commercial Businesses in WDG

Dr. Nicola Mercer, Medical Officer of Health, has issued an order under Section 22 of the *Health Protection and Promotion Act*.

What this means:

- A face covering is required for any customer, patron, employee or visitor when entering and while on the premises of any commercial establishment in the WDG region. The order will be in effect until rescinded.

For more details on the order and frequently asked questions, [visit our website](#) or contact our call centre at 519-822-2715 ext. 4020.

Individuals who may be exempted from this Order:

- Children under the age of two years.
- Children under the age of five years (either chronologically or developmentally) who refuse to wear a face covering and cannot be persuaded to do so by their caregiver.
- People whose ability to breathe is in any way inhibited by the face covering.
- People that have any other medical reason they cannot wear a face covering safely, such as, but not limited to, respiratory disease, cognitive difficulties or difficulties in hearing or processing information.

Learn more about the [wear and care of face coverings](#).



Guidelines for Reopening

Don't forget to check out the ever-evolving updates about reopening on our website.

Quick Links:

- [General Workplaces and Businesses](#)
- [Food Premises and Events](#)
- [Child Care Providers](#)
- [Summer Day Camps](#)
- [Personal Service Settings](#)
- [Recreational Water Facilities](#)
- [Water Quality for Reopening Buildings](#)
- [Sport and Recreation Settings](#)



Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Meghan Wiles via email at meghan.wiles@wdgppublichealth.ca

Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

Contact Information for Additional Support

WDGPH COVID-19 Call Centre

- **For health-related questions**, including symptoms, close contacts or travel:
 - Call 519-822-2715 ext. 7006
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
 - Call 519-822-2715 ext. 4020
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.



Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgpUBLICHEALTH.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus