

## COVID-19 Information Bulletin #37

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**Date issued:** July 21, 2020

**Purpose of bulletin:** To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

**Due to the evolving nature of the situation, further updates may be forthcoming.**  
For more information visit [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca)

### Surveillance

- Information about cases in WDG can be found on [our website](#) and information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#).
- Information about local assessment centres and testing criteria is available on [our website](#).

### New or Amended Guidance Documents and Directives

- **New:** WDGPH's [COVID-19 Guidance for Sports and Recreation](#) (July 20)
- **New:** WDGPH's [COVID-19 Guidance Checklist for Indoor Playgrounds and Playzones](#) (July 17)
- **New:** WDGPH's [COVID-19 Guidance Checklist for Fitness Facilities & Studios](#) (July 19)
- **New:** WDGPH's [COVID-19 Guidance Checklist for Parents and Families about using Playgrounds](#) (July 17)
- **Updated:** PHAC's [Risk Mitigation Tool for Outdoor Recreation Spaces and Activities Operating During the COVID-19 Pandemic](#) (July 20)
- **Updated:** PHAC's [Risk Mitigation Tool for Gatherings and Events Operating During the COVID-19 Pandemic](#) (July 20)
- **Updated:** PHAC's [Risk Mitigation Tool for Child and Youth Settings Operating During the COVID-19 Pandemic](#) (July 20)
- **Updated:** PHAC's [Interim Guidance: Care of Residents in Long Term Care Homes During the COVID-19 Pandemic](#) (July 17)
- **Updated:** PHAC's [Risk Mitigation Tool for Workplaces/Businesses Operating During the COVID-19 Pandemic](#) (July 20)
- **Updated:** PHAC's [Advice for Essential Retailers During COVID-19 Pandemic](#) (July 20)

## Check Your COVID-19 Test Results Online

The Ontario government has launched an online [COVID-19 Test Result Viewer](#). This offers fast and secure access to test results on your computer or mobile device. NOTE: Online test results are only available to those with an Ontario photo (green) health card.

If you receive a positive result via the online COVID-19 Test Result Viewer, you will have the option to report your information to Public Health through Contact +. Contact + is a voluntary, web-based service for positive results received via the COVID-19 Test Result Viewer. **It does not replace the call you get from Public Health.** Contact + allows you to confirm your contact details as well as review and answer the questions that Public Health will ask you, in advance of your call. You may add this information for up to 14 days after your positive test result is reported. For more information about Contact +, visit our [Testing and Results](#) page.

## Announcements and Changes to Services

- On July 20, [Finance Minister, Bill Morneau](#) introduced in Parliament, Bill C-20, *An Act respecting further COVID-19 measures* which if passed, would make the Canada Emergency Wage Subsidy more targeted, expand eligibility and help more workers get back to their jobs as the economy continues to reopen.
- On July 20, the [Government of Ontario](#) announced it is allowing seven more regions to enter Stage 3 on Friday, increasing the number of businesses and public spaces that will reopen across the province.
- On July 17, the [Government of Ontario](#) unveiled the second round of research projects approved and supported through the \$20 million [Ontario COVID-19 Rapid Research Fund](#).
- On July 17, [The Ministry of Long-Term Care](#) announced it is appointing Humber River Hospital as interim manager at Villa Colombo in North York to help contain the COVID-19 outbreak.
- On July 16, the [Government of Ontario](#) announced that it is taking steps to extend the expiry period of most marriage licences that have not been used due to the COVID-19 outbreak.
- On July 16, [the Prime Minister, Justin Trudeau](#) announced a federal investment of more than \$19 billion to help provinces and territories safely restart their economies and make Canada more resilient to possible future waves of COVID-19.

## Additional Resources

- PHO's [Going out Safely During COVID-19](#) (July 20)
- PHO's [For Persons Exempt from Mandatory Quarantine](#) (July 20)
- PHO's [For Travellers With Symptoms Returning to Canada](#) (July 20)
- PHO's [For Travellers Without Symptoms Returning to Canada](#) (July 17)

## Ongoing COVID-19 Action

### COVID-19 Testing

Please go to an [Assessment Centre](#) to get tested. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the assessment centre** (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment. Be prepared for increased wait times at the assessment centres.

## Face Coverings Required for Commercial Businesses in WDG

Dr. Nicola Mercer, Medical Officer of Health, has issued an order under Section 22 of the *Health Protection and Promotion Act*.

What this means:

- A face covering is required for any customer, patron, employee or visitor when entering and while on the premises of any commercial establishment in the WDG region. The order will be in effect until rescinded.

For more details on the order and frequently asked questions, [visit our website](#) or contact our call centre at 519-822-2715 ext. 4020.

Individuals who may be exempted from this Order:

- Children under the age of two years.
- Children under the age of five years (either chronologically or developmentally) who refuse to wear a face covering and cannot be persuaded to do so by their caregiver.
- People whose ability to breathe is in any way inhibited by the face covering.
- People that have any other medical reason they cannot wear a face covering safely, such as, but not limited to, respiratory disease, cognitive difficulties or difficulties in hearing or processing information.

Learn more about the [wear and care of face coverings](#).



## Guidelines for Reopening

Don't forget to check out the ever-evolving updates about reopening on our website.

Quick Links:

- [General Workplaces and Businesses](#)
- [Food Premises and Events](#)
- [Child Care Providers](#)
- [Summer Day Camps](#)
- [Personal Service Settings](#)
- [Recreational Water Facilities](#)
- [Water Quality for Reopening Buildings](#)
- [Sport and Recreation Settings](#)



## Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Meghan Wiles via email at [meghan.wiles@wdgppublichealth.ca](mailto:meghan.wiles@wdgppublichealth.ca)

## Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

## Contact Information for Additional Support

### WDGPH COVID-19 Call Centre

**Note: Call Centres are no longer open on weekends.**

- **For health-related questions**, including symptoms, close contacts or travel:
  - Call 519-822-2715 ext. 7006
  - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
  - Call 519-822-2715 ext. 4020
  - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.

### Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: [www.wdgppublichealth.ca](http://www.wdgppublichealth.ca)

Ontario Ministry of Health: [www.ontario.ca/coronavirus](http://www.ontario.ca/coronavirus)

Public Health Agency of Canada: [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)