

COVID-19 Information Bulletin #67

Date issued: November 3, 2020

Purpose of bulletin: To keep local stakeholders informed about COVID-19 and its implications for Wellington County, Dufferin County and the City of Guelph (WDG). For more information visit www.wdgpUBLICHEALTH.ca.

Due to the evolving nature of the situation, further updates may be forthcoming. For more information visit www.wdgpUBLICHEALTH.ca.

Surveillance

- Information about cases in WDG can be found on [our website](#)
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about local assessment centres and testing criteria is available on [our website](#)

New and Amended Guidance

- **Updated:** Government of Ontario's [Workplace Guidance](#) (October 30)
- **Updated:** Government of Ontario's [Restaurants and Food Services Guidance](#) (October 30)

Updated Resources from Ontario Health West

- [Infection Prevention and Control \(IPAC\) Toolkit \(by Setting\)](#)
- [Infection Prevention and Control \(IPAC\) Toolkit \(Primary Care\)](#)

COVID Alert App – New Feature

A new feature of the COVID-Alert App will allow users who have tested positive for COVID-19 and choose to upload a one-time key, to provide either their symptom onset date or their testing date. The app will then only send exposure notifications to close contacts beginning two days before their date of symptom onset or test. This new step is optional — if people do not enter a date, the app will default to the fourteen-day window.

Updates required to support the new feature may take up to a week to rollout across all phones.

Guidance Documents and Resources for Schools

The [school section](#) on the WDGPH website will continue to be updated with resources as they become available and are developed. Please be sure to bookmark the page, rather than save documents, to ensure you have the most up-to-date versions. Minor revisions are made as needed. Check out the school-related [frequently asked questions](#).

Announcements and Changes to Services

- On November 3, the [Government of Ontario](#) introduced the [Keeping Ontario Safe and Open Framework](#). It ensures that public health measures are targeted, incremental and responsive to help limit the spread of COVID-19, while keeping schools and businesses open, maintaining health system capacity and protecting vulnerable people, including those in long-term care.
- On November 2, the [Government of Ontario](#) announced it is increasing the hours of direct care for each long-term care resident to an average of four hours per day.
- On November 2, [Solicitor General Sylvia Jones](#) tabled a [report](#) in the Legislature providing details of the emergency measures put in place by the province to stop the spread of COVID-19 and keep Ontarians safe.
- On November 2, the [Government of Canada](#) announced new mandatory requirements for travellers to Canada.
- On November 2, the [Government of Canada](#) announced that the Mandatory Isolation Support for Temporary Foreign Workers Program will be extended until November 30, 2020.
- On November 2, the [Deputy Prime Minister and Finance Minister, the Honourable Chrystia Freeland](#), introduced Bill C-9, An Act to Amend the Income Tax Act (Canada Emergency Rent Subsidy and Canada Emergency Wage Subsidy), which would implement new, targeted support to help hard-hit businesses.
- On October 29, the [Government of Ontario](#) announced that Dr. David Williams, Chief Medical Officer of Health and/or Dr. Barbara Yaffe, Associate Chief Medical Officer of Health will provide an update every Thursday on the province's ongoing response to the 2019 novel coronavirus.
- On October 30, the [Government of Canada](#) announced that the Government has extended the Mandatory Isolation Order and temporary travel restrictions for all non-US travellers, unless their travel is for non-discretionary reasons, to November 30, 2020.
- On October 30, the [Government of Canada](#) announced \$796,000 in funding from the National Research Council of Canada (NRC) through the Pandemic Response Challenge program, as well as challenge winners and new contracts under the [Innovative Solutions Canada](#) (ISC) Testing Stream.
- On October 30, the [Government of Canada](#) announced an investment of \$2.5 million in a study that will help us better understand the rate of COVID-19 infection among international travellers.

Additional Resources

- [How to Physically Distance in Long-Term Care \(Healthcare Workers\)](#)
- [Key Elements of Environmental Cleaning in Health Care Settings](#)
- [COVID-19: Practise Public Health Measures](#)
- [How to Prevent Skin Damage from Cleaning Products](#)
- [How to Self-Isolate](#) (updated October 28)

Ongoing COVID-19 Action

Face Coverings

On October 2 ([see News Release](#)), the Ontario government announced that when you go out anywhere in Ontario, you must use a face covering (non-medical mask, such as a cloth mask) in public indoor spaces and whenever physical distancing is a challenge. This includes [public spaces, workplaces and vehicles that operate as part of a business or organization](#), with some exceptions.

Visit our [website](#) for frequently asked questions on this topic and further information.



COVID-19 Cases in Schools and Licensed Child Care Centres

The Government of Ontario has launched a [webpage to report COVID-19 cases in schools and child care centres](#) for parents and the public. This page will be updated every weekday with the most up-to-date COVID-19 information available, including a summary of cases in schools and licensed child care centres and agencies.

Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Anna Vanderlaan via email at anna.vanderlaan@wdgpublichealth.ca



COVID-19 Testing

Please check your local [assessment centre](#) for details on booking an appointment. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the**

assessment centre (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment.

If you are asymptomatic a list of pharmacies, currently providing testing, is available at the [Ontario COVID-19 testing locations finder website](#).

Check Your COVID-19 Test Results Online

COVID-19 test results are available [online](#). If you receive a positive result you will have the option to report your information to Public Health through Contact +. Contact + is a voluntary, web-based service. **It does not replace the call you get from Public Health.** Contact + allows you to confirm your contact details as well as review and answer the questions that Public Health will ask you, in advance of your call. You may add this information for up to 48 hours after your positive test result is reported. For more information about Contact + visit the [testing and results](#) page.

Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

Contact Information for Additional Support

WDGPH COVID-19 Call Centre

- **For health-related questions**, including symptoms, close contacts or travel:
 - Call 519-822-2715 ext. 7006
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
 - Call 519-822-2715 ext. 4020
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.

Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgppublichealth.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus