

## COVID-19 Information Bulletin #4

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**Date issued:** March 27, 2020

**Purpose of bulletin:** To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

**Due to the evolving nature of the situation, further updates may be forthcoming. For more information visit [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca)**

### Local COVID-19 Surveillance

- Number of confirmed positive cases in WDG **at this point in time:** 6
  - Age range: 20s-90s
  - 4 in Dufferin County, 1 in Wellington County, 1 in City of Guelph
- Total recovered cases WDG: 1
- Total fatal cases in WDG: 0
- On March 26, Guelph General Hospital (GGH) and Wellington-Dufferin-Guelph Public Health [declared an outbreak of COVID-19 on a ward \(4E\) at the hospital](#). The GGH, working with WDG Public Health, is taking immediate measures to protect staff and patients.

### WDG Assessment Centre & Case Data

- As of March 25, data about [confirmed positive cases of COVID-19 and assessment centre testing](#) in WDG is available online.
- **Note:** These numbers will be updated as they become available. The number of confirmed cases is only part of the picture. You should assume you can get COVID-19 in the community. For more information, visit [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca).

### New COVID-19 Online Self-Assessment Tool

- The new easy-to-use [self-assessment tool](#) asks a series of questions and provides clear direction on action to take. Use the tool if you are experiencing symptoms of COVID-19.

### New Instructions for Returning from Travel

- On March 25, the [Government of Canada announced](#) an Emergency Order under the *Quarantine Act* that **requires mandatory 14-day self isolation for all persons entering Canada** by air, sea or land, even if they do not have symptoms.

## Guidelines for Food Premises and Food Delivery and/or Takeout

- Issued March 26, WDGPH released [COVID-19 Guidelines for Food Premises and Food Delivery Services Providing Delivery and/or Takeout](#). Failure to comply with these requirements may result in fines under the Emergency Management and Civil Protection Act that range from \$750.00 to \$1000.00 for an individual and up to \$10,000,000 for a corporation. Visit our [website](#) for more information for employers, employees, business and public areas.

## Announcements and Changes to Services

- On March 26, [Government of Ontario announced](#) provision of an additional \$3.3 billion to support frontline health care workers and increase health care capacity in response to the COVID-19 outbreak.
- On March 26, a collection of social and health-care organizations [opened the Supported Isolation Centre \(SIC\)](#) in downtown Guelph, a space where the homeless community can self-isolate amidst COVID-19.
- On March 25, the [Premier Ford and Minister Phillips announced](#) additional health care resources and support for people, jobs and employers.
- On March 25, the [Government of Ontario launched](#) a Stop the Spread Business Information Line at 1-888-444-3659 to provide support to Ontario businesses who have questions about the province's recent order to close at-risk workplaces.

## Additional Resources

- [Isolate at home](#) if you have been diagnosed with COVID-19 or are waiting to hear the results of a lab test for COVID-19
- [Mental health support and resources](#) amidst COVID-19
- Guidelines for [social distancing at work](#)
- Government of Canada COVID-19 [handwashing video](#) and [distancing video](#)

## Contact Information for Additional Support

**Note: Our Call Centre will be closed on Saturday, March 28 to upgrade our capacity.**

**WDGPH COVID-19 Call Centre 1-800-265-7293 ext. 7006**

- Available: Monday - Friday from 9 a.m. - 8 p.m. and weekends from 9 a.m. - 3 p.m.
- For inquiries about public gatherings, workplace concerns and protecting yourself from COVID-19: **Dial ext. 4020** open Monday – Friday from 9 a.m. - 4 p.m.

### Reliable information sources:

Wellington-Dufferin-Guelph Public Health webpage: [www.wdgpublichealth.ca](http://www.wdgpublichealth.ca)

Ontario Ministry of Health webpage: [www.ontario.ca/coronavirus](http://www.ontario.ca/coronavirus)

Public Health Agency of Canada webpage: [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)