

COVID-19 Information Bulletin #4

Date issued: March 27, 2020

Purpose of bulletin: To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

Due to the evolving nature of the situation, further updates may be forthcoming. For more information visit www.wdgpUBLICHEALTH.ca

Local COVID-19 Surveillance

- Number of confirmed positive cases in WDG **at this point in time:** 6
 - Age range: 20s-90s
 - 4 in Dufferin County, 1 in Wellington County, 1 in City of Guelph
- Total recovered cases WDG: 1
- Total fatal cases in WDG: 0
- On March 26, Guelph General Hospital (GGH) and Wellington-Dufferin-Guelph Public Health [declared an outbreak of COVID-19 on a ward \(4E\) at the hospital](#). The GGH, working with WDG Public Health, is taking immediate measures to protect staff and patients.

WDG Assessment Centre & Case Data

- As of March 25, data about [confirmed positive cases of COVID-19 and assessment centre testing](#) in WDG is available online.
- **Note:** These numbers will be updated as they become available. The number of confirmed cases is only part of the picture. You should assume you can get COVID-19 in the community. For more information, visit www.wdgpUBLICHEALTH.ca.

New COVID-19 Online Self-Assessment Tool

- The new easy-to-use [self-assessment tool](#) asks a series of questions and provides clear direction on action to take. Use the tool if you are experiencing symptoms of COVID-19.

New Instructions for Returning from Travel

- On March 25, the [Government of Canada announced](#) an Emergency Order under the *Quarantine Act* that **requires mandatory 14-day self isolation for all persons entering Canada** by air, sea or land, even if they do not have symptoms.

Guidelines for Food Premises and Food Delivery and/or Takeout

- Issued March 26, WDGPH released [COVID-19 Guidelines for Food Premises and Food Delivery Services Providing Delivery and/or Takeout](#). Failure to comply with these requirements may result in fines under the Emergency Management and Civil Protection Act that range from \$750.00 to \$1000.00 for an individual and up to \$10,000,000 for a corporation. Visit our [website](#) for more information for employers, employees, business and public areas.

Announcements and Changes to Services

- On March 26, [Government of Ontario announced](#) provision of an additional \$3.3 billion to support frontline health care workers and increase health care capacity in response to the COVID-19 outbreak.
- On March 26, a collection of social and health-care organizations [opened the Supported Isolation Centre \(SIC\)](#) in downtown Guelph, a space where the homeless community can self-isolate amidst COVID-19.
- On March 25, the [Premier Ford and Minister Phillips announced](#) additional health care resources and support for people, jobs and employers.
- On March 25, the [Government of Ontario launched](#) a Stop the Spread Business Information Line at 1-888-444-3659 to provide support to Ontario businesses who have questions about the province's recent order to close at-risk workplaces.

Additional Resources

- [Isolate at home](#) if you have been diagnosed with COVID-19 or are waiting to hear the results of a lab test for COVID-19
- [Mental health support and resources](#) amidst COVID-19
- Guidelines for [social distancing at work](#)
- Government of Canada COVID-19 [handwashing video](#) and [distancing video](#)

Contact Information for Additional Support

Note: Our Call Centre will be closed on Saturday, March 28 to upgrade our capacity.

WDGPH COVID-19 Call Centre 1-800-265-7293 ext. 7006

- Available: Monday - Friday from 9 a.m. - 8 p.m. and weekends from 9 a.m. - 3 p.m.
- For inquiries about public gatherings, workplace concerns and protecting yourself from COVID-19: **Dial ext. 4020** open Monday – Friday from 9 a.m. - 4 p.m.

Reliable information sources:

Wellington-Dufferin-Guelph Public Health webpage: www.wdgpublichealth.ca

Ontario Ministry of Health webpage: www.ontario.ca/coronavirus

Public Health Agency of Canada webpage: www.canada.ca/coronavirus