

## COVID-19 Information Bulletin #32

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**Date issued:** July 2, 2020

**Purpose of bulletin:** To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

**Due to the evolving nature of the situation, further updates may be forthcoming.**  
For more information visit [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca)

### Surveillance

- Information about cases in WDG can be found on [our website](#) and information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#).
- Information about local assessment centres and testing criteria is available on [our website](#).

### New or Amended Guidance Documents and Directives

- **New:** WDGPH's [COVID-19 Guidance for Public Washrooms](#) [June 26]
- **Updated:** Government of Ontario's [Approach to Reopening Schools Guidance](#) [July 2]
- **Updated:** PHAC's [Interim Guidance: Death Care Services and Handling of Dead Bodies During the Coronavirus Disease \(COVID-19\) Pandemic](#) [June 29]

### COVID-19 Testing

Please go to an [Assessment Centre](#) to get tested. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the assessment centre** (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment. Be prepared for increased wait times at the assessment centres.

### Face Coverings Required for Commercial Businesses in WDG

Dr. Nicola Mercer, Medical Officer of Health, has issued an order under Section 22 of the *Health Protection and Promotion Act*.

What this means:

- A face covering is required for any customer, patron, employee or visitor when entering and while on the premises of any commercial establishment in the WDG region, effective 12:01 a.m. on June 12, 2020. The order will be in effect until rescinded.

For more details on the order and frequently asked questions, [visit our website](#) or contact our call centre at 519-822-2715 ext. 4020.

Individuals who may be exempted from this Order:

- Children under the age of two years.
- Children under the age of five years (either chronologically or developmentally) who refuse to wear a face covering and cannot be persuaded to do so by their caregiver.
- People whose ability to breathe in any way is inhibited by the face covering.
- People that have any other medical reason they cannot wear a face covering safely, such as, but not limited to, respiratory disease, cognitive difficulties or difficulties in hearing or processing information.

## Guidelines for Reopening

Don't forget to check out the ever-evolving updates about reopening on our website.

Quick Links:

- [General Workplaces and Businesses](#)
- [Food Premises and Events](#)
- [Child Care Providers](#)
- [Summer Day Camps](#)
- [Personal Service Settings](#)
- [Recreational Water Facilities](#)
- [Water Quality for Reopening Buildings](#)
- [Sport and Recreation Settings](#)



## Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Meghan Wiles via email at [meghan.wiles@wdgpUBLICHEALTH.ca](mailto:meghan.wiles@wdgpUBLICHEALTH.ca)

## Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

## Announcements and Changes to Services

- On June 30, the [Government of Ontario](#) announced the investment of an additional \$10 million for the Connecting Links program as part of [Ontario's Action Plan: Responding to COVID-19](#).
- On June 30, the [Government of Ontario](#) announced that Ontario courts will resume in-person proceedings on July 6 with strict health and safety rules to protect staff and visitors from COVID-19.
- On June 30, the [Government of Ontario](#) launched the "Shop Local! Shop Safe! Shop with Confidence!" campaign, encouraging Ontarians to support their local small businesses and to shop safely while doing so.
- On June 30, the [Government of Canada](#) extended the Emergency Order requirements related to mandatory isolation and quarantine until August 31, 2020 for travellers entering Canada.
- On June 30, the [Government of Canada](#) announced that the Canada Emergency Commercial Rent Assistance (CECRA) will be extended by one month to cover eligible small business rents for July.

## Additional Resources

- PHAC's [For travellers without symptoms returning to Canada](#) (information sheet)
- PHAC's [For travellers with symptoms returning to Canada](#) (information sheet)
- PHAC's [For persons exempt from mandatory quarantine](#) (information sheet)

## Contact Information for Additional Support

### WDGPH COVID-19 Call Centre

- **For health-related questions**, including symptoms, close contacts or travel:
  - Call 519-822-2715 ext. 7006
  - Available Monday – Saturday from 9:00 a.m. – 4:00 p.m.
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
  - Call 519-822-2715 ext. 4020
  - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.



## Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca)

Ontario Ministry of Health: [www.ontario.ca/coronavirus](http://www.ontario.ca/coronavirus)

Public Health Agency of Canada: [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)