

COVID-19 Information Bulletin #107

Date issued: April 1, 2021

Purpose of bulletin: To keep local stakeholders informed about COVID-19 and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

All editions of this bulletin are posted on [our website](#).

Current WDG Zone Level: [Orange-Restrict](#), ([O. Reg 364/20](#))

WDG Zone Level as of Saturday, April 3 at 12:01 a.m.: [Provincewide Shutdown](#)

Surveillance

- Information about [cases in WDG](#) can be found on our website
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about [vaccination progress in WDG](#) can be found on our website

New and Amended Guidance

- [WDGPH COVID-19 Guidance for Weddings](#) (April 1)

Provincewide Emergency Brake

The [Government of Ontario has announced](#) they are imposing a [provincewide emergency brake](#) as a result of an alarming surge in case numbers and COVID-19 hospitalizations across the province. The provincewide emergency brake will be effective Saturday, April 3 at 12:01 a.m. and will be in place for at least four weeks.

Indoor organized public events and social gatherings are prohibited and the capacity for outdoor organized public events or social gatherings is limited to a 5-person maximum, except for gatherings with members of the same household (the people you live with) or gatherings of members of one household and one other person from another household who lives alone.

Pre-registration and Booking How-to Videos

A series of new videos is now available to help eligible priority groups in WDG with the pre-registration and booking process for the COVID-19 vaccine:

- Before you pre-register: <https://youtu.be/rn9Px1z9idA>
- How to pre-register: https://youtu.be/e6UmR2_uJSc
- Before you book: <https://youtu.be/eDFYiCU0QWY>
- How to book: <https://youtu.be/WrfIU32W36Y>

- How to cancel: <https://youtu.be/obUOgEeZZIY>

Announcements and Changes to Services

- On April 1, the [Government of Ontario](#) announced it is steadily increasing capacity in its COVID-19 vaccine rollout with the addition of [over 350 additional pharmacies](#) and more primary care settings across the province.
- On March 31, the [Government of Ontario](#) announced it is providing parents with \$980 million in direct support as part of the [Ontario COVID-19 Child Benefit](#).
- On March 31, the [Government of Ontario](#) announced it partnering with the federal government, the City of Toronto and Sanofi, a global biopharmaceutical and vaccines company, to expand its Ontario facility to meet growing demand for flu vaccines, and boost Canada's preparedness for future pandemics.

Additional Resources

- PHO's [Cleaning and Disinfection of Reusable Eye Protection](#)
- PHAC's [How Were COVID-19 Vaccines Developed So Quickly?](#) (video)
- PHAC's [How Do I Know COVID-19 Vaccines Are Safe?](#) (video)
- PHAC's [Do COVID-19 Vaccines Have Side Effects?](#) (video)
- PHAC's [How Do COVID-19 mRNA Vaccines Work?](#) (video)
- PHAC's [How Do I Know COVID-19 Vaccines Are Safe Without Long-Term Data?](#) (video)

Contact Information for Additional Support

Please note that WDG Public Health offices will be closed to the public from Friday, April 2 through Monday, April 5. Regular hours will resume on Tuesday, April 6. All essential Public Health services will continue throughout the holiday weekend, including outbreak management and contact tracing.

WDGPH COVID-19 Call Centre

For health-related questions, including symptoms, close contacts or travel:

- Call 519-822-2715 ext. 7006
- Available Monday – Friday from 9:00 a.m. – 4:00 p.m. **(Closed on Friday, April 2)**

For non-health related questions, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:

- Call 519-822-2715 ext. 4020
- Available Monday – Friday from 9:00 a.m. – 4:00 p.m. **(Closed on Friday, April 2)**

For eligible priority groups needing vaccine registration and booking help: (eligible priority groups are still strongly encouraged to [pre-register and book their appointments online](#) as much



as possible as it will be the fastest way to get in the system. In response to the high call and message volumes, we have increased capacity for this help line. If you have left a message that has not been returned, please call back. Please listen to the entire phone menu as there are new options to get the information or help you need.)

- Call 1-844-780-0202
- Available Monday – Saturday from 12:00 p.m. – 8:00 p.m. (**Closed on Friday, April 2**)

Please do not call Public Health for your COVID-19 test results. Visit [how to get your COVID-19 test results](#).

Local Assessment Centres and Testing

Visit our website for hours and information about [local assessment centres and testing](#).

Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgppublichealth.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus

Ontario Emergency Information: www.ontario.ca/page/emergency-information