

Checklist for Taxi and Ride Supports

This checklist is one of several resources intended to support taxis and other ride supports to reduce the spread of COVID-19 by implementing public health measures. It is to be used in conjunction with other public health directives from the [Government of Ontario](#).

Visit wdgpublichealth.ca for ongoing updates and links to additional resources. Wellington-Dufferin-Guelph Public Health (WDGPH) is unable to review individual policies and protocols. These are not legal documents.

Screening

Considerations	Details
What is the screening process for drivers and passengers?	<ul style="list-style-type: none"> <input type="checkbox"/> Before each work shift all drivers should self-assess using a COVID-19 screening tool (or the Ontario online self-assessment tool). <input type="checkbox"/> Inform passengers who schedule rides that they should complete a COVID-19 screening tool before their scheduled ride. Exceptions may be made when appropriate (e.g., transporting ill individuals to and from health care settings)

Face Coverings (Section 22 Order)

Considerations	Details
How will you ensure face coverings are worn when required?	<ul style="list-style-type: none"> <input type="checkbox"/> Ensure that drivers and passengers are aware of the rules regarding the Section 22 Class Order <input type="checkbox"/> Drivers and passengers must wear face coverings inside a private commercial vehicle that is being used to provide transportation services to members of the general public (e.g., bus, taxi, limo, ride share) for the duration of the ride <input type="checkbox"/> If the vehicle provides a fixed impermeable separation between the driver and the passenger, the wearing of a face mask is recommended <input type="checkbox"/> If there are multiple passengers in the passenger compartment, who are not from the same social circle, then a face covering is mandatory

	<ul style="list-style-type: none"> <input type="checkbox"/> Train drivers on the proper way to wear and care for face coverings <input type="checkbox"/> Post signs inside the vehicle to remind passengers about wearing face coverings
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Hand Hygiene & Respiratory Etiquette

Considerations	Details
<p>How will you ensure that drivers and passengers adhere to proper hand hygiene protocols and respiratory etiquette?</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Ensure drivers are aware of proper handwashing/sanitizing and respiratory etiquette (e.g., sneezing or coughing into the crook of your elbow) and consider posting signs in your vehicle <input type="checkbox"/> Drivers should wash their hands often with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer (60-90% alcohol). <input type="checkbox"/> Drivers should wash/sanitize hands after handling money or providing assistance with a passenger's personal items. <input type="checkbox"/> As per the Section 22 Class Order, alcohol-based hand sanitizer should be available in the vehicle for use by driver or passengers <input type="checkbox"/> Tissues and no-touch covered waste receptacles should also be available for use in vehicles.

Cleaning & Disinfection

Considerations	Details
<p>How will you ensure there is enhanced cleaning and disinfection of the vehicles?</p>	<ul style="list-style-type: none"> <input type="checkbox"/> In addition to routine cleaning, high-touch surfaces in vehicles including car door handles, seats, arm rests, buttons for windows and locks, and seatbelts should be cleaned and disinfected at the following times: <ul style="list-style-type: none"> <input type="checkbox"/> At least twice per day <input type="checkbox"/> When visibly dirty <input type="checkbox"/> After transporting medical patients (e.g., to and from hospital and other health care settings) <input type="checkbox"/> After transporting passengers who display respiratory symptoms (e.g., coughing, sneezing)

	<input type="checkbox"/> Use only disinfectants approved by Health Canada and follow manufacturer’s instructions
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Attendance Policies

Considerations	Details
<p>What attendance policies do you have in place to ensure the safety of your drivers and passengers?</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Remind drivers about the importance of not working if they are sick <ul style="list-style-type: none"> <input type="checkbox"/> If a driver becomes sick while at work, they should go home immediately and self-isolate <input type="checkbox"/> Drivers experiencing symptoms can go to an assessment centre for testing or call their health care provider or Telehealth, if they have questions <input type="checkbox"/> Establish criteria for drivers to return to work after illness <input type="checkbox"/> For more information on what to do if an employee becomes ill or tests positive for COVID-19, please review the COVID-19 Guidance for Reopening Businesses (WDGPH) <input type="checkbox"/> Make it easy for passengers to cancel or reschedule their rides should they become ill

Other Considerations

Considerations	Details
<p>What are some additional considerations needed for taxis and ride shares?</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Consider installing a plexiglass barrier or plastic screens between the driver and passenger in the back seat. Ensure barriers do not create any new safety hazards such as visible obstructions for the driver <input type="checkbox"/> Request that passengers sit in the back seat to maintain physical distance as much as possible <input type="checkbox"/> It is recommended that when there are four or more passengers that a larger vehicle with more seating, such as a mini-van, or multiple vehicles be used so that individuals do not sit next to the driver. <input type="checkbox"/> Passengers travelling in the same vehicle should be part of the same social circle.

	<ul style="list-style-type: none"><input type="checkbox"/> Use the vehicle climate control system and windows to improve fresh air intake/air circulation. Avoid using the recirculated air option during passenger transport.<input type="checkbox"/> If the passenger is being transported to or from a hospital or other health care setting and/or is displaying respiratory symptoms, open the care windows.
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Additional Resources

[Guidance on Health and Safety for Taxi Services, Ride Share and Rental Vehicle Services](#) (WSPS)

[COVID-19 and Workplace Health and Safety](#) (Ontario Government)

[Signs & Posters](#)

References

Toronto Public Health. COVID-19 Guidance for Taxi and Ride Share Vehicles. [Accessed September 16]. Available at <https://www.toronto.ca/wp-content/uploads/2020/03/8d19-COVID-19-Guidance-for-Taxi-Ride-Share-Employers-Drivers-Vehicle-Owners.pdf>